

Frequently Asked Questions

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1. May I order a bottle of Champagne or a special amenity to be in the room upon arrival with a note?

Yes. You can request a list with special amenities along with prices at: info@delfinoblu.gr

2. How do I get from the airport to the hotel?

On the transportation page you can see various options.

3. Do you organize / host weddings?

Yes, we have a dedicated team of professionals who handle weddings.

For more information on weddings at the hotel, please contact: weddins@delfinoblu.gr

4. Do you offer a romantic dinner on the beach?

Yes we do offer romantic dinners on the beach on request.

For the menu of your choice, please have a look at our romantic dinner menus and contact: info@delfinoblu.gr

5. Do you offer baby sitting?

Yes, we offer baby sitting.

The cost of baby sitting is €10 per hour for one child, €15 per hour for two children.

The baby sitting must be for a minimum of 2 hours and must be booked at least 24 hours in advance.

For more information or to reserve your baby sitter, please contact at: info@delfinoblu.gr

6. Is the beach safe for swimming?

Yes the beach is safe for swimming and ideal for children.

The weather is shallow and sandy.

Of course, it depends on the weather and your abilities.

Some days you should not swim due to wind. A Lifeguard is on duty.

Several guests relax on the beach and enjoy the pool for swimming.

7. Is the water drinkable?

Yes, our water is purified and drinkable.

The hotel has a reverse osmosis system, **(DIN EN ISO 9001:2000, TÜV CERT NORD)** and there is also bottled water in the hotel for purchase.

8. May we eat organic products?

Yes, you can also eat organic products.

The hotel a piece of land approx. 4200m² where only organic products are grown.

All the organic products grown here, are available only for hotel guests at the restaurant Kohili, at the buffet breakfast and at dinner.

9. Is there an ATM or one Bank in San Stefanos?

Yes, there is an ATM located in **San Stefanos** and one at the next village **Avliotes**.

The nearest Bank shop "**Alpha Bank**" is in Acharavi, 15km away from **San Stefanos**.

10. Do you have a car rental service?

We have a car rental service in our Reception.

You can also pick up and return the car of your choice at the airport or the port.

11. Can I get online at the hotel?

All rooms are equipped with a high speed internet access.
The public areas and the pool bar- restaurant also offer wireless high speed internet access (free of charge).

12. Do you have water sports on the beach?

Yes, on the beach you can do water sports.
Eg water-parachute, banana, rings, canoeing, pedal boats, jet skis etc.

13. Do you have a Sports Bar that shows major sporting events?

Sports events can be seen in the hotel TV Lounge and the Pool Bar.

14. Do you offer vegetarian options in your restaurants?

Yes our restaurant offers vegetarian options.
Also you can order the food of your choice a day before e.g. fresh fish, fresh lobster, etc., and the chef can cook it extra for you.

15. How can I pay by credit card?

A) To pay with your credit card should first fill out the Authorization form (stating the card number and expiration date) and send it signed by e-mail to: **info@delfinoblu.gr** or fax: **+30 26630 51628**.

B) You can also pay directly to the bank with your credit card by typing the web address:

<http://www.delfinoblu.gr/payment.php>

Your transaction is secure and your details are not shown to others.
Any payment by credit card charged 3% for the commission of the Bank.

16. Do the sun beds on the beach belong to the hotel?

Like all the beaches in Greece this is a public beach, therefore all services rendered on it are offered by the municipality, and do not belong to the hotel.

17. Is there anywhere on the beach where we can have lunch at noon?

On the beach at the Snack Bar “MANGO” and at the Pool Bar “La Veranda”, you can dine on light meals, snacks, and enjoy refreshing cocktails and drinks.

18. Can we eat in the restaurant “Kohili”, if we are not staying at the hotel?

Yes you can eat there, but it would be better to reserve a table beforehand.